

Hi Team,

We are using ignite grid and then we have exporting to excel functionality.

Case 1: When grid has 3 records:

Observation:

Browser Used – Internet Explorer (IE 11)

Result – On completion of exporting to excel, we get 3 options (Open/Save/Cancel). If user clicks on SAVE, file is saved in downloads folder.

Comment – Correct Behavior.

Case 2: When grid has 1787 records:

Observation:

Browser User - Internet Explorer (IE 11)

Result – On completion of exporting to excel, if user click on SAVE button, file is saved in downloads folder but POPUP(asking to Open/Save/Cancel) is still in UI.

And if user clicks SAVE button for second time, file is downloaded again.

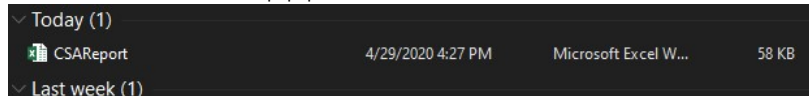
Comment – File is downloaded twice. Not a correct behavior.

Screenshots –

Step 1: User clicks SAVE button



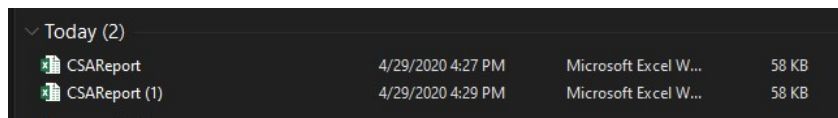
Result: File is saved. But we have popup



Step2: User click on SAVE again. File is saved again



Result : File is saved for second time



Can you please help on this issue?

Thanks